RV Mobile Service Rates as of 1-1-25

Service Charge:

- \$125 if within 30 minutes of Granbury
- \$175 if 30+ minutes from Granbury

Notes:

- This applies to all Service Calls, including in-person estimates.
- No additional Service Call Fee will be charged for "Return Trips," in cases where parts are needed, or returning after estimates are approved. Hourly rate will apply only.
- Other Techs in Granbury charge between \$165 and \$175 for their local Service Call fee, so this is our attempt to be competitive (while staying in business).

Hourly Charge:

- \$100 per hour (with .5 hour minimum) for Customers
- \$140 per hour (1hr minimum) for Insurance, Warranty, etc.

Notes:

- This is in addition to the Service Charge.
- This applies to administrative time (ordering parts, calling warranty companies, etc.) and trips to Parts Vendors.

Parts/ Materials:

- Parts can be purchased directly by customer, and we will install them.
- Parts purchased on behalf of customer by Granbury RV Services will be marked up 10%+ and customer may be invoiced for price of part before order is placed.

Other Service Info:

- Labor Warranty on all work, unless otherwise agreed upon, is 90 days from completion of work.
- Manufacturer Warranty is between customer and the manufacturer, though Granbury RV Services will assist customer in getting issue resolved and will make every effort to reduce costs of repair if part fails. But if their part fails, we can't be expected to donate our time for their mistake.
- We strive to be fair and to "give more than we receive," so we may often discount portions of work done, especially for repeat customers. Doing so is not a commitment to discount future work.
- Payment is due at time of completion with no exceptions. Warranty companies will reimburse you, their customer.

